



National Dialogues on Behavioral Health Conference

HRSA | BPHC Health Center Behavioral Health Programs

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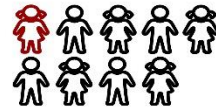
Vision: Healthy Communities, Healthy People



Advancing Health Equity

Health centers provide affordable, high-quality primary health care to **more than 30 MILLION** people in the U.S. each year. That includes:

1 in 9
children & adolescents



1 in 5
rural residents



1 in 3
living in poverty



63%
identify as racial and/or ethnic minorities



Nearly **1.3M** experiencing homelessness

1M+ agricultural workers

Nearly **770K** school-based health center patients

Nearly **390K** Veterans

HRSA
Health Resources & Services Administration



Source: Uniform Data System, 2021 - Table 3A, Table 3B, Table 4, Table 6A

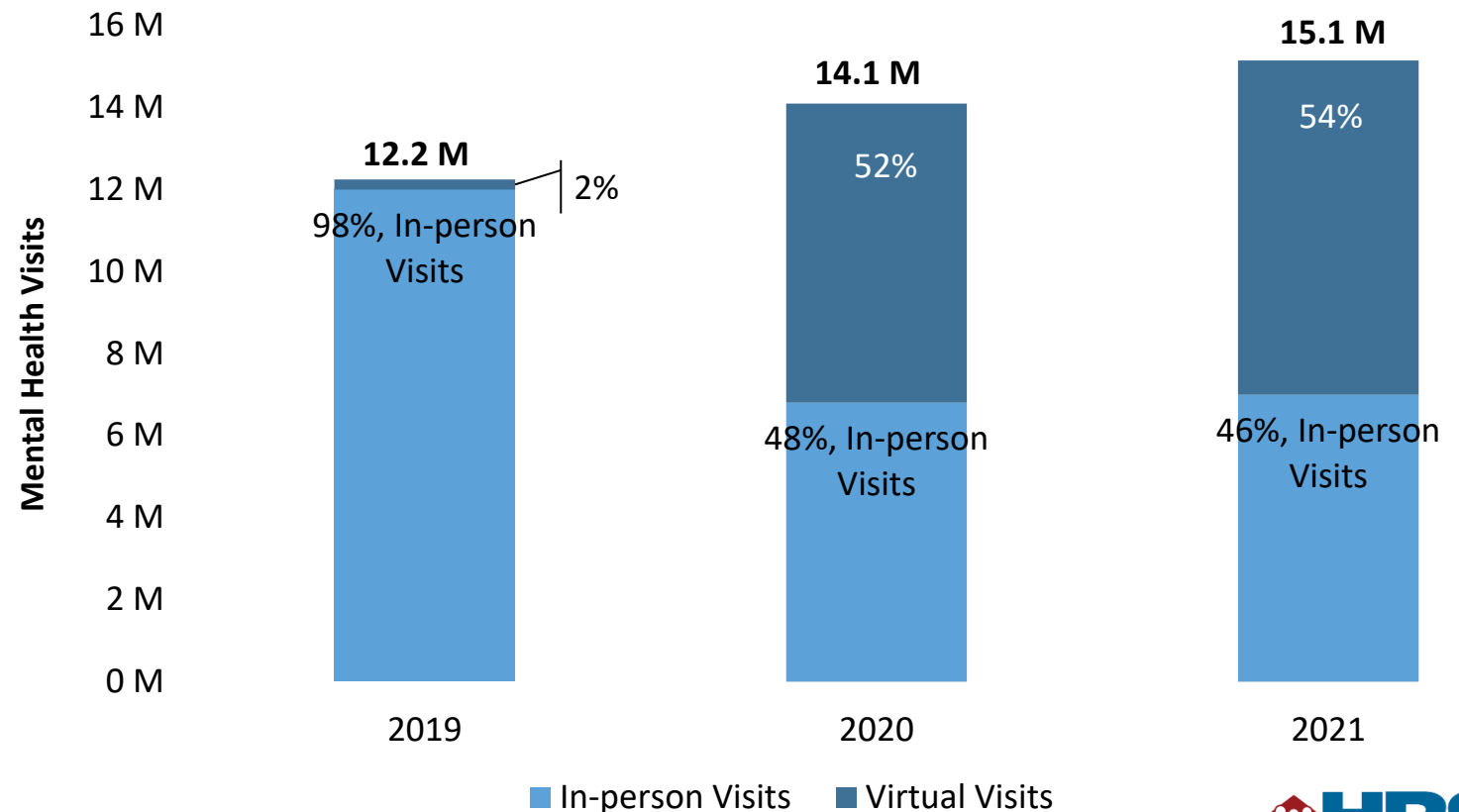
*Poverty defined as having income \leq 100% Federal Poverty Guidelines



Responding to Increasing Mental Health Needs

In 2021, health centers responded to increasing demand for mental health services and expanded care by providing screenings and virtual services.

- More than 15 million mental health visits conducted
- Served **2.7 million** patients seeking mental health services and **286,000** patients seeking substance use disorder services in 2021

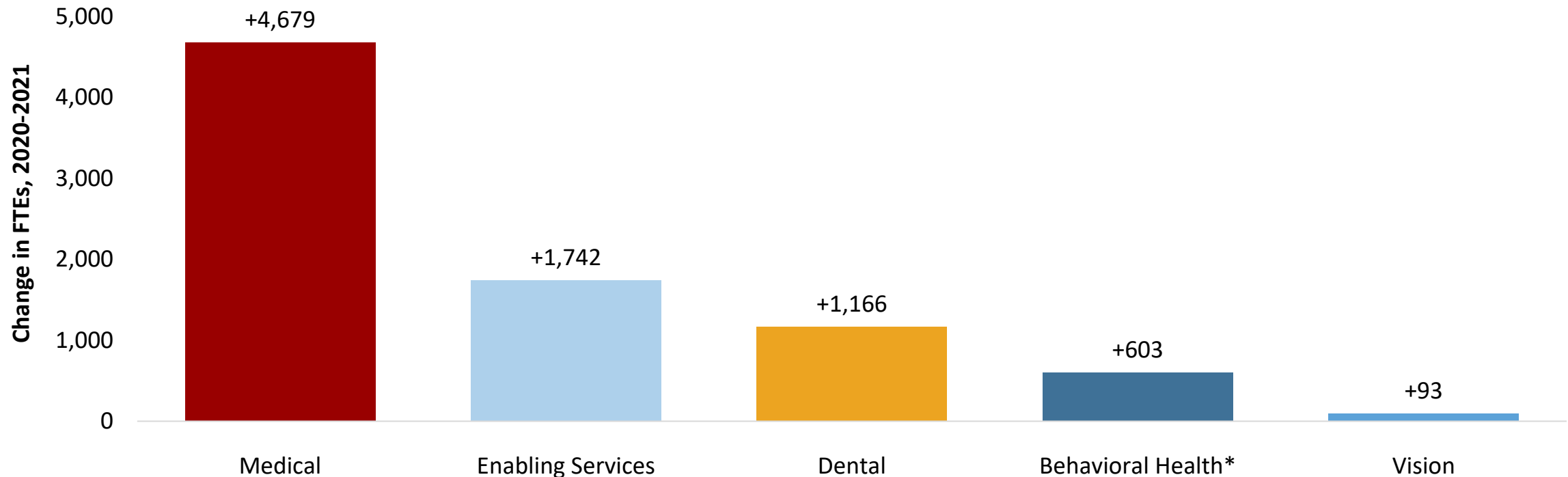


Source: Uniform Data System 2019-2021 – Table 5, Table 6B
Virtual visit data first reported in UDS in 2019



Growing the Health Center Workforce

Health centers *increased total FTEs by 7% or nearly 17,000 FTEs since 2020*, leveraging COVID-19 funding to maintain and expand services.



Source: Uniform Data System, 2020-2021, Table 5.

*Behavioral Health is a combination of Mental Health and Substance Use Disorder (SUD) service categories
Note that the net 17,000 increase in FTEs since 2020 includes FTE categories not displayed in the bar graph.



Office of Quality Improvement

Health Center Workforce Well-being Initiative and Survey



Workforce Well-Being Initiative

Purpose of the Workforce Well-being Initiative and the Health Center Workforce Well-being Survey:

- Create a survey that will assess workforce well-being, satisfaction and burnout across all workforce categories at HRSA-supported health centers
- Establish a robust baseline national data set
- Analyze the survey data and share national results



How Will the Survey Data Be Used?

Use of the Survey Data:

- National, representative data to drive action at national, state and local levels
- Inform future targeted technical assistance strategies
- Dissemination of best practices
- Health center dashboards used for internal quality improvement strategies
- Baseline data after a public health emergency
- Provide national reports on health center workforce well-being
- Help HRSA strategize areas of need and useful resources for health centers to address workforce well-being

Learn more at: <https://bphc.hrsa.gov/technical-assistance/clinical-quality-improvement/health-center-workforce-well-being-initiative>








Health Center Workforce Survey Administration

Participant Confidentiality:

- Only JSI manages the survey data collection
- Data will be de-identified
 - Email addresses and job titles removed
- Data stored securely
- Certificate of Confidentiality provides legal protections



Survey Themes and Topics

Theme	List of themes	Topic Examples
	Job Characteristics	Job descriptions: tenure, hours worked, years of experience
	Leadership	Mission orientation, supervision, leadership, workplace culture and values, administrative burden
 	Experience & Attitudes	Moral distress, meaningfulness, work-life balance, compensation and benefits, recognition, workload, workflow, decision latitude, team dynamics
	Resources	Professional growth, training, resources
	Demographics	Staff characteristics

Dashboards

- **Within 60 days of survey closure:**
 - Initial dashboards to each health center with the top-level aggregate results for a health center and a comparison to either the state top-level results or the entire survey population thus far.
 - Ex: 35% of Health Center's staff are experiencing burnout, 45% of staff in State are experiencing burnout, and 37% of all respondents thus far are experiencing burnout
- **Within 6 months of survey closure:**
 - Each health center will get detailed individual dashboards that will include their results, and national, regional, state comparisons. Will contain breakdowns of some job and demographic categories, based on the number of the respondents in each category for a Health Center
 - State, regional and national dashboards will be ready and sent to the relevant PCAs and other partners will contain breakdowns of the results by a variety of job categories and demographics



Office of Quality Improvement

Health Center Workforce Well-being Technical Assistance



BH/SUD Integration Topic Areas

Key Topics for Health Centers



- Medication-Assisted Treatment (MAT)
- Pain Management
- Screening Brief Intervention and Referral to Treatment (SBIRT)
- Pediatric Mental Health
- Pregnancy and SUD
- Tele-Behavioral Services
- **Workforce Well-being**
- Depression Screening
- Social Determinants of Health
- Care Coordination and Case Management

Behavioral Health and Substance Use Disorder Technical Assistance Modalities

Communities of
Practice

Virtual Office Hours

One on One
Coaching TA

Social Determinants
of Health
Roundtables

Virtual Site Visits –
Program
Assessment

Webinars and
Mini-Webinars

TA Resources:

[BPHC Technical Assistance Portal](#)

[HRSA SUD and Primary Care Integration Webpage](#)



HHS Suicide and Crisis Lifeline



Available for call, text, or chat

Contact Information

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